



### **Biosfera Express Cancellation Policy**

**The client can cancel without penalty up to 48 hours before the ferry departure. If cancelled less than 48 hours in advance, there is no refund.**

**However, the same tickets can be used on any other date and time without having to notify the change, up to a limit of one year from the date of issue.**

**To notify a cancellation, it is necessary to send an email to the following address:**

**[content@liknoss.com](mailto:content@liknoss.com)**